

**Command Spanish® Program Data Sheet**  
for  
*Spanish for Eye Care Providers*

**Materials Description and Content:** *Spanish for Eye Care Providers* (SECP) is published by Command Spanish®, Inc. and consists of a 90 page manual and accompanying audio files. In addition to a special section devoted to pronunciation, SECP contains the following language sections: Greetings and Goodbyes; Etiquette and Social Niceties; Communication Strategies; Front Office Management and Patient Registration; Patient Medical History; Preliminary Assessment; Ophthalmologic/Optometric Eye Exams; Diagnosis; Treatment; Patient Dismissal; and Optician's Phrases. The manual also contains the following appendices: Spanish Alphabet; Colors; Eye Chart Vocabulary; Numbers; Glossary; Money Matters; Cultural Notes; and Universal Patient Information Forms.

**Program Description:** This is a comprehensive training manual that focuses on all aspects of eye care for eye care professionals: optometrists, ophthalmologists, and opticians. The manual focuses on patient arrival and registration, collecting patient information; conducting the eye exam; diagnosis; treatment; selecting and fitting glasses; instructions for using contact lenses, etc. **No prior knowledge of Spanish is necessary.**

**Goal:** To provide non-Spanish-speakers with specific Spanish language skills so that they will be able to better communicate with Spanish-speaking patients or clients/customers while engaging in routine eye care procedures and protocols.

**Objectives:** Upon completion of this program, participants will be able to use Spanish to: greet patients; conduct eye exams; diagnose and treat patients; and assist in selecting glasses and/or contact lenses.

**Intended Audience:** This is intended for non-Spanish-speaking optometrists, ophthalmologists, opticians, and their staff.

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## Advisors to the Project OR Special Thanks

**Donald B. Bogue**, O.D., Angelina Eye Center, Lufkin, Texas

**Cheri Gibson**, ABO Certified, Eye Works Inc., Hattiesburg, Mississippi

**Linda Hartfield**, ABOM, NCLE, Hattiesburg, Mississippi

**Jaime Jiménez**, M.D., Southern Eye Center, Hattiesburg, Mississippi

**Dr. Kathy Lentz**, M.D., Ophthalmologist, Missouri

**Álvaro J. Moreno**, O. D., Moreno Eye Care, Petal, Mississippi

## Language Consultants

**M. Edith González De León**, B.A., University of Querétaro, México

**Lucy Solano Acosta**, M.A., University of Southern Mississippi, and B.A., National University of Colombia, Bogotá, Colombia